

## **Animal Encounters, Inc.**

Toll Free: 888-WILD-411, Fax: 661-270-0310,

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**Professional Animal Training: Private and Group Lessons  
Wildlife Education Programs \* Animals for TV & Movies \* Rescue & Sanctuary  
Veterinary Courses for Assistants, Technicians and RVT's**

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### **Contract for Courses**

→**Live Animal Policy:** By signing this contract, I acknowledge that animals are unpredictable. I accept to enter into this contract, and request the above listed course at my own risk, and at the risk of my property. Under no condition will Animal Encounters, Inc., or any of its instructors, representatives, officers and / or directors be held liable for any damages caused by or to these animal(s). I agree to indemnify Animal Encounters, Inc., and the owners of the location where classes are held from any and all liability. Further, I understand that I am financially responsible for any and all damages (to include medical bills) that my animal causes to be incurred.

→**Cancellation Policy:** Upon signing this contract you are acknowledging and agreeing to the dates listed above. You will be issued a refund for the course if you cancel in writing, no later than five business days prior to the course's start date. Once the course has started, you will forfeit any cancelled or missed classes.

→**Enrollment:** Enrollment is per person or per team (team is a handler and pet). Payment is due no later than the beginning of the first class. If you do not pay for enrollment online, this form must be submitted to Animal Encounters to reserve a seat in the class. If you reserve a seat and do not follow the Cancellation Policy, you will be billed for the course once it starts, regardless of attendance. Payment can be made at the first class using cash or check. All credit card payments must be done online thru our website.

→**Refund Policy:** Refunds can be credited if notified no later than five business days before the first day of class. Refunds will not be given after that point. There are no make-up sessions for classes missed. You must attend all classes (and be on time) in order to receive full hour credit for your certificate.

→**Effectiveness:** Animal Encounters, Inc. makes no promises or guarantees as to the effectiveness of the program. Taking this course does not guarantee a passing grade for team certification or the state board exam. For best results, you must practice/study and actively ask questions throughout the course.

→**Attire:** If you have enrolled in a class with your pet, we require that you wear closed toe shoes (running shoes, hiking boots, etc). We also require that your dog be kept on leash at all times. Retractable leashes and leashes made from chain are not permitted in class. Please be sure to bring a strap type leash (nylon or leather). Also, we require that your dogs be on some type of "no-slip" collar (martingale, choke chain, rope choke, etc.) If your class is being held outdoors, we strongly suggest bringing water for you and your pet.

If you are enrolled in a Veterinary Course, please dress in scrubs or clothes that will be functional for labs.

→**Expulsion from Group Classes:** 1. If your animal causes, or intends to cause another participant or their animal harm; Animal Encounters, Inc. reserves the right to expel you from group classes until such time that you have demonstrated that you are able to safely work your animal in a public venue. Further, students that are expelled from Group Classes are *strongly encouraged* to pursue Private Lessons. Inappropriate aggression is a serious problem and should be handled as soon as possible. 2. Inappropriate language will not be tolerated in class. The repeated use of vulgar or profane language and/or hostile behavior will not be tolerated and be grounds for expulsion.

→**Returned Check Policy:** There will be an additional \$30.00 (thirty dollar) return check fee on all returned checks, which must be paid within 10 days of notification, or interest of 1 ½% per month and all collection costs (including attorney fees) may be added. Please make checks payable to ANIMAL ENCOUNTERS, INC.

I HAVE READ AND AGREE TO ALL OF THE TERMS AND CONDITIONS OF THIS CONTRACT, AS EVIDENCED BY MY SIGNATURE.

Print Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Course Requested: \_\_\_\_\_ Start Date: \_\_\_\_\_

Location: \_\_\_\_\_ Method of Payment: \_\_\_\_\_